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AtBip: the electronic ticketing system

With the electronic ticketing system you can travel by buses, trams and funiculars in a convenient and technological way. The electronic ticket is rechargeable and reusable.

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How does it work

From 9th november 2023 travel documents are charged on the electronic tickets and **paper tickets currently in circulation must be used by 30th June 2024.**

On AtBip electronic tickets it is possible to charge and recharge:

- single tickets from One to Five or more zones
- 10-trip tickets from One to Five or more zones
- tourist 24- and 72- hours tickets

Every ticket allows to charge more than one travel document only if of the same type and fare.

How to validate

Every time you board a bus - as well as every time you change vehicles, regardless of the remaining validity time of the ticket - you must validate it at the green validators. On buses and trams there is a validator at each door, at the funiculars you find them at the entrance turnstiles.

When you board, bring your ticket close to the validator. As soon as you hear the "Beep," your ride begins. If more than one trip is to be made, do the same gesture each time you board a new vehicle.

Validators show these messages:

- With the **single ticket** validator shows you the remaining validity time.
- With the **10-trip ticket** validator shows you the number of the remaining trips. To use it for **other people other than you** bring the ticket close a second time and select the number of people to add. **After making the selection, tap the ticket again to confirm your choice.**
- With **tourist 24- or 72- hour ticket**, for the city or the whole network, validator shows you the expiration date and time.

If you have exceeded your zones or there are no more trips available, validator signals you this with a different sound and a red cross.

To travel again you just need to recharge your ticket.

Where to buy and recharge it

AtBip electronic tickets are on sale at the **authorised sales points** and at the automatic vending machines located at the main ATB and TEB stops.

They must not be thrown away after use because you can recharge them as many times as you want! Simply go to one of the sales points or to the ticket machines at the stops. At the sales points you have to tell the operator the type of ticket you want to buy, while at the ticket machines the ticket should be placed in the proper place and you can choose zones and type from the display. When the e-ticket is empty, it is also possible to change types and zones.

Use the ticket, recharge it and use it again!

To read the number of remaining trips ask to one of the ATB sales points, or at the ticket machines at the stops by placing the ticket in the proper space.

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ATB MOBILITA' S.P.A - società per azioni

Legal head office - Bergamo (BG)

via Monte Gleno, 13 - CAP 24125

VAT and TAX code: 02485010165

Authorized capital: € 36.390.000,00

Bergamo companies register

registration date 02/10/1996 nr. 02485010165

registered in the ORDINARY REA section nr.:

292929

SDI code: NQWUCBR

ATB SERVICES S.P.A - società per azioni con socio unico

Legal head office - Bergamo (BG)

via Monte Gleno, 13 - CAP 24125

VAT and TAX code: 02967830163

Authorized capital: € 5.000.000,00

Bergamo companies register

registration date 10/06/2002 nr. 02967830163

registered in the ORDINARY REA section nr.:

337872

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